

## Installation

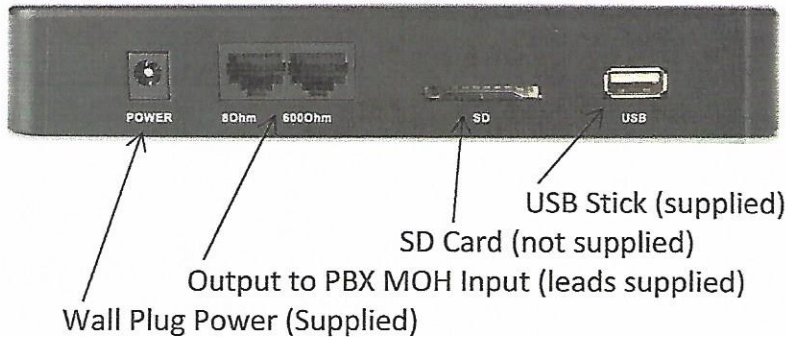
### Important Note About PBX Settings:

You must ensure that the phone system is set to accept External Message On Hold. If you are in any doubt, please contact your telephone system installer or maintainer.

### Wall Mounting:

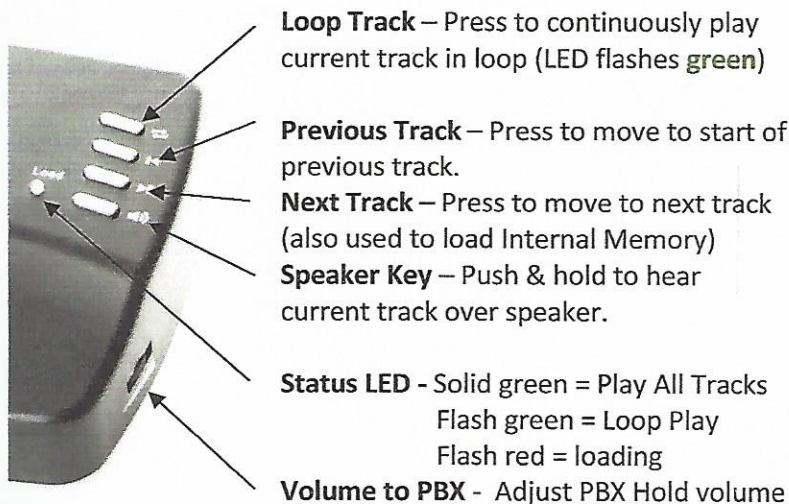
For wall mounting follow the [Wall Mount Guide](#) provided.

### Connections:



1. Connect power & check MOH Player is working (press and hold Speaker Key to hear standard pre-installed greeting).
2. Select PBX MOH cable type (3.5mm Jack, Phono, or RJ45) & connect 8 or 600 ohm output to PBX.
3. Check standard greeting is played to callers on hold and adjust volume control.

### Controls:



## Operation

### Playback Memory Options:

The MOH Player can play mp3 files from any of the following memory sources:

- Internal memory (up to 8Mb) loaded from USB stick supplied. (**recommended**)
- Directly from USB stick (minimum 64Mb stick supplied).
- From installed SD Card (maximum size 16GB).

### To load Internal Memory from USB stick:

(**recommended for long term use**)

- Add maximum 8Mb mp3 files onto USB stick.
- Insert in USB socket.
- Press & hold Next Track key for 5 seconds.
- LED will flash red to indicate loading (it may take up to 1 minute) and turn green when loading is complete.
- Remove USB stick to play from Internal Memory (Press Speaker Key to confirm)

### To play from USB Stick (64Mb stick supplied):

- Load USB stick with mp3 files only & insert in USB socket.
- Switch off power for 10 seconds then switch on, MOH Player will play from USB stick (Press Speaker Key to confirm).

### To play from SD Card (not supplied):

- Load SD Card (maximum 16Gb) with mp3 files only & insert in SD Card socket.
- Switch off power for 10 seconds then switch on, MOH Player will play from SD Card (Press Speaker Key to confirm).

## Trouble Shooting

**MOH Player Not Playing** – Check only mp3 files are used and no other files are on USB stick.

Check maximum 8Mb files attempted to load to Internal memory. Reset power, try re-load.

**No Hold Music On PBX** – Check MOH player is playing on device by pressing Speaker Key. Check connections to PBX and check PBX is set to External MOH (consult your telecom installer).